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PTO-1652 (8/99)

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Inventor(s): Yevgeniy Petrovykh

Title of Invention: Alternative Method for Call Center in an Instant-Messaging Present Protocol Type of Environment

Enclosed is a disclosure of the above-titled invention consisting of 3 sheets of description and (included) sheets of drawings. A check or money order in the amount of 10.00 is enclosed to cover the fee (37 CFR 1.21(c)).

The undersigned, being a named inventor of the disclosed invention, requests that the enclosed papers be accepted under the Disclosure Document Program, and that they be preserved for a period of two years.

Signature of Inventor

Yevgeniy Petrovykh

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Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>				Complete if Known	
				Application Number	NA
				Filing Date	08/17/2001
				First Named Inventor	Yevgeniy Petrovych
				Group Art Unit	NA
				Examiner Name	NA
Sheet	1	of	2	Attorney Docket Number	P5063

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Examiner Signature		Date Considered	
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